

**OnBase**<sup>®</sup>  
by Hyland

Integrated ECM Platform

ECM

  
**SISTRAN**

[sistran.com](http://sistran.com)



## *Integrated ECM Platform*

OnBase is a single enterprise information platform for managing content, processes and cases.

### Helping insurance companies leverage information and meet goals

Hyland, creator of OnBase provides world class solutions for the insurance industry with OnBase, a rapidly deployable enterprise content management software solution. It combines document management, records management and business process automation into a single solution. With OnBase, insurance organizations efficiently manage all of their content, from scanned paper documents, faxes, print streams, application files and electronic forms to web content, multi-media files, emails and industry standard files.

Property & Casualty, Life and Health insurers as well as managed general agents and third party administrators use OnBase to create a competitive advantage through streamlined processes, reduced costs, increased internal controls, audit assistance, and improved customer service.

- **Property & Casualty Insurance**
- **Life Insurance**
- **Healthcare Payers**
- **Insurance Integrations**

#### **PROPERTY & CASUALTY INSURANCE:**

##### **Improve organizational efficiency with OnBase's Property & Casualty Insurance software solutions**

OnBase solution combines integrated document management, workflow management, business process management, and records management into a single application. OnBase manages digital content (scanned documents, faxes, print streams, application files, electronic forms, web content, multi-media files, emails and industry standard files such as ACORD XML).

OnBase provides a competitive advantage through streamlined processes, reduced costs, increased internal controls, audit assistance, and improved customer service. OnBase Insurance Solutions enable customers of different sizes and characteristics to improve productivity levels by addressing specific document needs within each business area.

OnBase is uniquely developed as a single robust software platform that is built, from the ground up, as a single point-and-click configurable solution. This approach puts the ease of use and design in the hands of insurance companies to minimize outside consulting and implementation costs. By leveraging a single platform approach, a standard methodology, and a sound architecture, insurers are able to quickly adopt and easily expand the tools to meet their business needs with a service-to-software ratio that is a fraction of most enterprise solutions.

#### **LIFE INSURANCE:**

##### **OnBase helps Life insurers increase profitability and productivity**

We have experience with Life Insurance companies that provide Individual Life, Group Life, Disability, and Wealth Management. Our customers manage high-volume new business, underwriting and claims processing.

OnBase solutions at similar organizations have helped to drive a more than 400% increase in capacity and in many cases have provided a significant reduction in operational costs. A life insurance organization was able to decrease time for new business processing from what previously took seven days down to three days and under by using the OnBase Insurance Solution. Our solutions have given companies the reputations of “faster payer of claims”. We have many examples of these types of real results, many of which were solutions that took less than six weeks to deploy!

#### HEALTH INSURANCE:

##### **Make security and compliance efforts automatic with OnBase health insurance software**

Our health insurance industry expertise is paramount in driving added value for our customers. We have experience with Fiscal Intermediaries for Medicare/Medicaid, commercial insurers, third-party administrators as well as Managed Service Organizations. We understand Health Benefit Plans & Health Administrative systems and are experienced in meeting industry-specific challenges, including security and compliance.

#### INSURANCE POLICY MANAGEMENT SOFTWARE INTEGRATION:

**Integrating OnBase with Insurance policy administration systems and applications is quick and simple.**

We’ve never met an app we didn’t like. OnBase customers have integrated ECM into more than 500 unique applications without custom coding. And it’s not just retrieving documents - OnBase provides more than 30 different options for integration.

Integrations with existing applications ease transitions to new software, improve user adoption and satisfaction and eliminate switching between screens to find the right information. Integrations also allow for faster document indexing which increases content capture speeds and eliminates the risk of human error from manual entry.

## **OnBase, a single platform for the management of corporate information.**